

**IN THE CLAIMS:**

The text of all pending claims, (including withdrawn claims) is set forth below. Cancelled and not entered claims are indicated with claim number and status only. The claims as listed below show added text with underlining and deleted text with ~~striethrough~~. The status of each claim is indicated with one of (original), (currently amended), (cancelled), (withdrawn), (new), (previously presented), or (not entered).

Please CANCEL claims 1-20 in accordance with the following:

1-20. (CANCELLED)

21. (PREVIOUSLY PRESENTED) A product information brokerage system for mediating between plural users and plural manufacturers via an electronic network, comprising:

a user information storage unit holding information about user-owned products; and

a processing unit extracting, in response to incoming of log-in information from a user via said electronic network, user-owned product information of said user from said user information storage unit, the processing unit displaying a list of user-owned products of said user via said electronic network based on said extracted user-owned product information in a form of a screen prompting said user to select a processing and a user-owned product to be processed, and

where said processing unit executes processing directed to a manufacturer of said selected user-owned product based on user's selection of said processing and said user-owned product.

22. (PREVIOUSLY PRESENTED) A product information brokerage method for mediating between a user and a manufacturer via an electronic network, comprising

linking user information input while selecting a user-owned product to be processed with stored product information; and

providing the user with product information related to the user-owned product and providing a manufacturer of the user-owned product with user information based on the linkage.